



ACADEMIC STAFF SATISFACTION SURVEY

This survey was developed by Department of Strategy and Development at Haliç University. The application, analysis and evaluation of the survey will be carried out by the unit mentioned above. The purpose of the survey is to discover the opinions and thoughts of our **academic staff** in order to use the feedback in quality improvement processes. The questionnaire contains questions about your personal information and your assessment of quality processes. Do not provide any identity information. There is a 5-point Likert scale at each survey item for you to reflect your ratings. Please mark the items according to your satisfaction level. In the last section, you can express your opinions and suggestions.

The protection of personal privacy is essential in the survey.
 Thank you for your participation.
 Department of Strategy and Development

SECTION 1: Personal Information (The information in this section will be used for statistical purposes only.)							
1. Gender	: Female () Male ()						
2. Age	: (Please select...)						
3. Total Occupation (Years)	: The participant will choose (1-40)						
4. Total Occupation at Haliç University (Year)	: The participant will choose (1-12)						
5. Education Status (Last Graduated)	: Bachelor's Degree () Master's Degree () Doctorate ()						
6. Office: Vocational School (), School (), Faculty (), Institute (), Research Center(), Other()							
		<i>You can choose between 1 (Strongly Disagree) and 5 (Strongly Agree). If you are neutral about an item, you can check the "Indecisive" option.</i>					
SECTION 2: Satisfaction Assessment Criteria		1	2	3	4	5	
THE STATE OF ADMINISTRATION		Strongly Disagree	Disagree	Partially Agree	Agree	Strongly Agree	Indecisive
1	I can easily contact my supervisors (Head of Department, Dean and Deputy Dean) if and when it is necessary.						
2	I can easily share problems related to my work with my supervisors.						
3	My supervisors take into account my suggestions about improving the quality of the work.						
4	My supervisors support new ideas.						
5	I think our university's principles and methods of performance evaluation are correct.						
6	The opportunities of our university for vocational education, career development and self-development are sufficient.						
7	Exchange programs offered by our university for academic staff (Erasmus, etc.) are sufficient.						
8	Opportunities for discussion of problems and feedback processes between different units of our university are adequate.						
9	Our university's criteria for selection/appointment to administrative positions and academic promotions are clear.						
10	Internal communication is adequate.						
11	Our website provides sufficient information (schedules, activities, announcements, etc.).						
12	The number of academic staff at our unit is sufficient.						



13	Definitions of my duties, authority and responsibilities are clearly defined.						
14	Duties, authorities and responsibilities are distributed in a balanced way.						
		<i>You can choose between 1 (Strongly Disagree) and 5 (Strongly Agree). If you are neutral about an item, you can check the "Indecisive" option.</i>					
SECTION 2: Satisfaction Assessment Criteria		1	2	3	4	5	
SATISFACTION ABOUT SERVICES		Strongly Disagree	Disagree	Partially Agree	Agree	Strongly Agree	Indecisive
15	I am pleased with the cleaning services at our university.						
16	I am pleased with the variety of food offered at the dining hall at our university.						
17	I am pleased with the taste of the food offered at the dining hall at our university.						
18	I am satisfied with the hygiene of cafeteria services at our university.						
19	I am pleased with the beverage and catering services at our university.						
20	I am satisfied with the security services at our university.						
21	I am satisfied with the transportation services at our university.						
22	I am satisfied with the transportation services (the means of transportation allocated for meetings, events, etc.) at our university.						
23	I think it is necessary to provide kindergarten and nursery services at our university.						
24	I am satisfied with the vehicle and parking arrangements at our university.						
25	I am satisfied with the technical support services at university.						
26	The purchasing activities at our university are carried out in accordance with the recommendations of the relevant department and faculty member.						
27	I am pleased with the services of Directorate of Distance Education at our University.						
28	I am pleased with the internet access on campus at our university.						
29	I am satisfied with the services (posters, advertising, promotion, brochures, etc.) provided by Department of Press and Publication at our University.						
RESEARCH AND PUBLICATION							
30	Our university's opportunities for academic leave for participation in scientific studies granted are sufficient.						
31	Our university's opportunities for financial support for participation in scientific studies granted are sufficient.						
32	Our university provides sufficient financial support for research.						
33	Our university allows us to allocate enough time for research and publication.						
34	The physical facilities (Environment, Equipment, Tools) provided by our university related to research activities are sufficient.						



35	I think the books at the university library are sufficient.						
36	I think the periodicals at the university library are sufficient.						
37	I think the visual resources at the university library are sufficient.						
38	I am satisfied with the adequacy of the databases at the university library.						
39	I am pleased with the remote access opportunities at our university library.						
40	I am pleased with the services of the Technology Transfer Office (TTO) at our university.						
EDUCATION							
41	Education of educators at our university is adequate.						
42	Interdisciplinary studies at our university are adequate.						
43	The course load and the ECTS values of the courses are compatible.						
44	The student capacity of the programs at our university is appropriate.						
45	I am pleased with the services provided by Department of Health, Culture and Sports at our university.						
46	I am pleased with the services provided by Continuing Education Research and Application Center at our university.						
47	The courses I teach have appropriate number of students.						
48	Support for equipment, tools and appliances provided for the educational activities at our university is sufficient.						
49	I am pleased with the services provided by the International Office at our university.						
CORPORATE AFFILIATION AND ENVIRONMENTAL IMPACT							
50	I am not worried about losing my job.						
51	My performance and achievements are highly appreciated by my supervisors.						
52	I believe our university ensures the necessary efforts for the environment and the preservation of the ecological balance.						
53	Our university contributes to the development and progress of our country.						
54	Our university follows policies in line with the ethical and social values.						
55	I am pleased to be an employee at our university.						
SETTING GOALS							
56	The relations of our university with other universities are adequate.						
57	The innovative efforts of our university with other universities are adequate.						
58	The internationalization strategies and practices of our university are adequate.						



59	The relations between our university and the stakeholders other than the other higher education institutions are adequate.						
60	Our university takes into account the needs in the relevant field when determining the new programs to launch and the changes to be made in the existing programs.						
61	Our university's efforts to contribute to regional and national development together with state, private organizations and non-governmental organizations are adequate.						

SECTION 3: You may express your opinions further below.